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MAHARASHTRA STATE MINING CORPORATION LTD

***(A Government of Maharashtra Undertaking)**

Regd. Office:

"Khanikarm Bhavan" Plot No. 7,

Ajni Chowk, Wardha Road,

Nagpur - 440 015.

Dt.

Ref.No.MSMC/Coal/18/ 1225

EXPRESSION OF INTEREST (EoI) CALLED FOR THE APPOINTMENT OF TECHNICAL/SOFTWARE SERVICE PROVIDER FOR IMPLEMENTING COAL E-DISTRIBUTION SYSTEM FOR MSME CONSUMERS OF MAHARASHTRA FOR MAHARASHTRA STATE MINING CORPORATION Ltd.(MSMC)

Maharashtra State Mining Corporation Ltd. (MSMC) is a limited company fully owned by the Government of Maharashtra incorporated under Companies Act, 1956 on 14th November, 1973.

As per the New Coal Distribution Policy (NCDP), 2007, the micro, small, medium and other enterprises (MSME), whose consumption of coal is less than 10000 tonnes per annum are required to purchase coal through State Nominated Agencies (SNA) by the respective State Governments. Government of Maharashtra has nominated MSMC as the State Nominated Agency (SNA) for the year 2018-19 and 2019-20 for Maharashtra State to facilitate the distribution of coal to MSME consumers. MSMC intends to appoint competent service provider for assisting MSMC to design and implement an online "End to End" coal E-Distribution process. This "End to End" coal E-Distribution service shall ensure that all manual processes are controlled by a robust online system.

This Expression of Interest (EoI) issued by MSMC is intended to short-list potential IT firms having an office/situated in Nagpur to come up with immediate onsite supports. MSMC's decision in this regard to short-listing of IT firms through this EoI shall be final and MSMC reserves the right to reject any or all the bids without assigning any reason.

Detailed terms and conditions are available with MSMC's website www.msmc.gov.in at tender tab.

Managing Director



MAHARASHTRA STATE MINING CORPORATION LTD
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Ref No.MSMC/Coal/18/ 1225

Dt. 20 AUG 2018

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This Expression of Interest (Eoi) issued by MSMC is intended to short-list potential IT firms having an office/situated in Nagpur to come up with immediate onsite supports. MSMC's decision with regard to the short-listing of IT Firms through this Eoi shall be final and MSMC reserves the right to reject any or all the bids without assigning any reason.

**CONDITIONS UNDER WHICH THIS EOI IS
ISSUED**

- i) This Eoi is not an offer and is issued with no commitment. MSMC reserves the right to withdraw the Eoi and change or vary any part thereof at any stage. MSMC also reserves the right to disqualify any IT Firms, should it be so necessary at any stage.
- ii) MSMC reserves the right to withdraw this Eoi if MSMC determines that such action is in the best interest of the Government of India or Government of Maharashtra.
- iii) Technically qualified IT firms will be allowed for demonstration/presentation of end to end coal e-Distribution module. On the basis of demonstration/presentation short listed firms are allowed to come up with commercial bid for negotiation.

iv) Timing and sequence of events resulting from this EOI shall ultimately be determined by MSMC. Qualification or selection process, including without limitation, by offering bribes or other illegal gratification, shall be disqualified from the process at any stage.

v) Each applicant shall submit only one proposal towards this EOI.

vi) MSMC Ltd does not bind itself to accept the lowest offer. It reserves right to accept/reject any offer and/or split any or all the work, without assigning any reason, whatsoever.

vii) MSMC also reserves the right to relax the qualifying requirements, in deserving cases.

viii) EOI Documents will neither be issued manually nor be sent by post or courier. EOI documents can be viewed and downloaded free of cost by intending participants online on website www.msmc.gov.in

ix) MSMC may modify /amend the EOI conditions, extend the due date of submission, change the selection process, reject any or all application without assigning any reasons thereof.

xiii) Any amendment/modification of the EOI document shall be posted only in the website of MSMC www.msmc.gov.in

x) The courts of Nagpur shall have exclusive jurisdiction in all the matter arising under and on account of this expression of interest and empanelment.

ELIGIBILITY

Prequalification criteria as specified below:

S No	Parameters	Remark
1	The intending IT Firms must be a company in India registered under Companies Act 1956	Valid documents to be provided
2	IT firms must be registered with MSME and having a valid Udyog Aadhar	Valid documents to be provided
3	The intending IT Firms should have financial turnover of from Rupees 50 lakh and above during the last three financial years.	Valid documents to be provided
4	The intending IT Firms should not have been debarred/blacklisted/ banned/suspended by any State/ Central Govt./ UT Administration/ Semi-Government Organization/ PSU etc. in India.	Declaration to be provided
5	The intending IT Firms must have in its name as a prime service provider in software designing, development, data analysis etc with reputed clients base.	Valid documents to be provided
6	The intending IT Firms shall be required to have adequate knowledge and team of qualified IT professionals of software designing	Valid certificate to be provided
7	All audit trails should be captured on media not prone to tampering. Database activity monitoring systems should be available in the portal at both Primary and DR sites to comply with these requirements.	Valid certificate to be provided

8	The intending IT Firms must have backbone bandwidth not less than 20 mbps with backup from multiple internet service providers with hot standby facility from multiple internet service providers.	Valid Documents & Demo to be provided
9	The application should be complied to MSMC"s ERP application software and should be able to generate customized reports / MIS as per MSMC"s requirements.	Declaration & demo to be provided
10	The system should have a robust maintenance plan, with backup and monitoring system wherein customers can login their complaints and feedbacks online, and get online resolution in a prompt and time bound manner.	Demo to be provided

PREFERENCES CRITERIA

1. IT Companies having an experience of handling Central and State Govt. IT assignment will be given preference.
2. IT Companies come up with readily available application by refereeing detailed proposed scope of work to go live with necessary changes.
3. IT Companies having reputed client base.
4. IT Companies having team of experienced qualified IT Professionals.

INFORMATION FOR IT FIRMS

- A. The intending IT Firms shall provide successful demonstration of their above works executed and must submit duly authenticated documentary evidences for each of the points mentioned above..
- B. The intending IT Firms has to comply with the schedule of demonstration at MSMC Head Office, Nagpur or such location as notified by MSMC. The IT Firms has to arrange for the demonstration within one week of notice from MSMC.
- C. Sub service providers experience will not be taken into account in determining the compliance with qualifying eligibility criteria.
- D. The intending IT Firms should declare information regarding any litigation, current or during the last five years, in which the IT Firms is involved , the parties concerned, and disputed amount including status of final settlement of contracts including claims/ counter claims, liquidated damages, bonus etc., if any.
- E. If any information and document submitted is found to be false or incorrect at any time, MSMC will reject the bid and will disqualify the IT Firms.
- F. IT Firms are subject to be disqualified if they have record of poor performance such as abandoning the works, not properly completing the contract, inordinate delays in completion, litigation history, or financial failures etc.
- G. The Expression of Interest shall be submitted in a duly sealed envelope clearly marked as "Appointment of Service Provider for implementing Coal E-distribution to MSME consumers for MSMC ".

- H. Technically qualified IT firms will be allowed for demonstration/presentation of end to end coal e-Distribution module. On the basis of demonstration/presentation short listed firms are allowed to come up with commercial bid for negotiation.

Price Bid should be consist:

1. Software/Application Development Cost – One time
2. Deployment of Manpower – Monthly Basis
3. Maintenance & Support Cost - Annual

Proposed Scope of Work:

1. Providing customized web based application portal
2. Providing role based secured access for MSMC's MSMC and other
3. Managing MSME record and KYC details
4. Providing customized consumer checklists
5. Capturing and validation of coal recommendation, capacity assessment and other records as per GR
6. Validation of MSMC sector wise monthly permitted quantity
7. Co-ordination with Bank for Security Deposit realization and transaction statements
8. Record capturing and validation of Security Deposit of MSMC
9. Assisting MSMC in demand assessment and signing FSA with MSMCs
10. Providing necessary support and training to MSMEs
11. Record capturing of authorized signatories and digitization of authentication records
12. Collection of pending/additional records of MSMEs
13. Capturing monthly offer
14. Creating mandate for capturing demand of MSMEs
15. Preparing monthly event
16. Online capturing of monthly demand and providing reports for demand assessment
17. Assisting MSMC in booking of coal on monthly basis
18. Tracking and capturing of Final allotment of WCL
19. Managing area wise/ collieries/size/ grade wise coal price and taxation details
20. Conducting e-allotment of coal as per algorithm and policy
21. Providing online allotment result to MSMEs
22. Providing online pay slips to MSMEs for making allocation wise coal value payment
23. Co-ordination with bank for allotment wise payment realization and preparing transaction statements
24. Reconciliation and record capturing of payments and transaction records
25. Issuance of money e-receipts
26. Preparing allotment wise statements DO application coal payment and TCS details for WCL
27. Re-conducting e-allotment of un-booked coal
28. Co-ordination with bank for allotment wise payment realization and providing transaction statements
29. Preparing allotment wise statements, DO application, coal payment and TCS details for WCL
30. Providing allotment wise DO, application, coal payment and TCS statement of the booked coal
31. Verification and capturing of WCL Delivery orders
32. Allocation of colliery wise delivery orders
33. Generating and providing delivery orders, authorization letters and annexures

34. Arranging for issuance of online loading slips
35. Capturing of lifting details
36. Capturing and validation of gate passes and excise invoices
37. Tracking and capturing monthly sale invoices
38. Managing reconciliation of lifting details and delivery challans
39. Closure of final lifting and preparing monthly statements
40. Preparing financial and accounting statements
41. Computation of taxes and duties
42. Issuance of e-invoices to MSMEs
43. To arrange for submission of coal utilization by MSMEs
44. Preparing and submitting monthly GST statements
45. Prepare MIS statements for the event
46. Prepare refund advice for un-lifted quantity of coal
47. Reconciliation of annual lifting statements of MSMEs
48. Providing dedicated website and maintaining performance dashboards for MSMC
49. Preparing customized MIS report for MOC, Coal India
50. Providing transactional alerts and intimation to MSMEs from time to time
51. Providing customer supports services to MSMEs
52. Providing online complaint management portal for MSMC
53. Any other requirement arise in view of exigency of coal distribution

The complete EOI indicating the applicants interest in taking up the assignment with all relevant information as above with copies of relevant documents for verification and full contact address for communication shall be submitted in hard copies at the address mentioned below before

1800 Hr. IST on 05/09/2018 (i. e. The last date for submission of EOI 05/09/2018)

Address For sending Expression of Interest

Managing Director

Maharashtra State Mining Corporation Limited

Khanikarm Bhawan, Plot No. 7, Ajni Square, Wardha Road

Nagpur 440015

Tel No.: 0712-2253204-06

Fax 0712-2253203